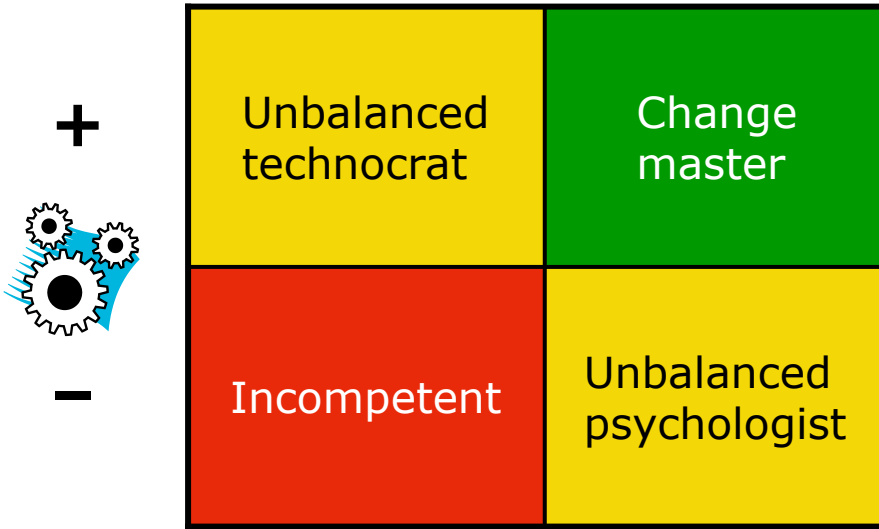


Change and transformation

A bi-dimensional challenge

Technical dimension



Human dimension



FAILURE RATE: 70%